<u>IN THE CLAIMS</u>

Please amend the claims as follows:

Claim 1 (Currently Amended): A remote control terminal comprising:

a service manager for managing predetermined services;

input means for selecting of the predetermined services provided from the service

manager;

obtaining means for obtaining information corresponding to a service selected by the

input means from the service manager; ~~and~~

displaying means for displaying the information corresponding to the service obtained

by the obtaining means <u>to a user; and</u>

<u>storing means for storing a plurality of pieces of instruction information, the pieces of</u>

<u>instruction information showing the user how to obtain the predetermined services and being</u>

<u>referred to by the user,</u>

<u>wherein the input means selects of the plurality of pieces of instruction information</u>

<u>stored in the storing means,</u>

<u>the obtaining means obtains the instruction information selected by the input means</u>

<u>from the storing means, and</u>

<u>the displaying means displays the instruction information obtained by the obtaining</u>

<u>means, the instruction information showing the user how to obtain the selected service and</u>

<u>being referred to by the user.</u>

Claim 2 (Canceled).

Claim 3 (Currently Amended): [[A]] The remote control terminal as set forth in claim 1, wherein the remote control terminal works as a telephone.

Claim 4 (Currently Amended): [[A]] The remote control terminal as set forth in claim 1, wherein the remote control terminal is provided in a guest room.

Claim 5 (Currently Amended): [[A]] The remote control terminal as set forth in claim 4, wherein:

the input means detects a telephone; and

the obtaining means communicates the telephone selected by the input means.

Claim 6 (Currently Amended): [[A]] The remote control terminal as set forth in claim 1, further comprising:

speech recognition means for recognizing speech as a character string; wherein,

the obtaining means obtains from the service manager information corresponding to a service related to the character string ; and

the displaying means displays the information.

Claim 7 (Currently Amended): [[A]] The remote control terminal as set forth in claim 1, wherein:

the input means allows selection of images taken by a plurality of cameras provided in a game arcade for taking images of a situation in the game arcade;

the obtaining means obtains at least one of the images selected by the input means as information corresponding to the service; and

the displaying means displays the image obtained by the obtaining means.

Claim 8 (Currently Amended): [[A]] The remote control terminal as set forth in claim 1, wherein the obtaining means controls an electric device.

Claim 9 (Currently Amended): [[A]] The remote control terminal as set forth in claim 8, wherein the electric device is an air conditioner, audio equipment, a video, a camera, a printer, or a personal computer.

Claim 10 (Currently Amended): [[A]] The remote control terminal as set forth in claim 8, wherein the obtaining means is connected to the Internet.

Claim 11 (Currently Amended): A remote control terminal comprising:

a service manager ~~for managing~~ configured to manage predetermined services;

an input section ~~for selecting~~ configured to select of the predetermined services provided from the service manager;

an obtainer ~~for obtaining~~ configured to obtain information corresponding to a service selected by the input section from the service manager; and

a display ~~for displaying~~ configured to display the information corresponding to the service obtained by the obtainer to a user; and

storing section configured to store a plurality of pieces of instruction information, the pieces of instruction information showing the user how to obtain the predetermined services and being referred to by the user,

wherein the input section selects of the plurality of pieces of instruction information stored in the storing section,

the obtainer obtains the instruction information selected by the input section from the storing section, and

the display displays the instruction information obtained by the obtainer, the

instruction information showing the user how to obtain the selected service and being

referred to by the user.